

Customer Agreement & Authorization

Acceptance

This Contract constitutes the entire agreement between the parties regarding the services described. Any changes to this Contract must be made in writing and signed by both parties. This Contract is governed by the laws of the Commonwealth of Virginia. If any provision is found invalid or unenforceable, the remaining provisions shall remain in effect. Consent may be given through electronic or physical signature. By signing or sending payment, all parties acknowledge their acceptance of this Contract and agree that the outlined scope of work is the complete extent of Easton Outdoors' obligations.

Payment

If the above prices, specifications, and conditions are accepted, a Deposit of fifty percent (50%) is required upon approval of each item listed in the agreement. Upon receipt of the Deposit, Easton Outdoors will establish and communicate a project start date. Upon completion of each item listed in the agreement, full payment is due. Late fees will be charged at three percent (3%) per week until payment is received in full.

Termination

This agreement may be canceled by either party at any time with immediate notice. Settlement must be made for all services performed up to the cancellation date, including any applicable consultation or service charges. No additional charges will be incurred after receipt of termination notice.

Insurance

Easton Outdoors will maintain comprehensive Automobile and General Liability Insurance coverage of at least one million dollars (\$1,000,000), and Workers' Compensation coverage of five hundred thousand dollars (\$500,000). Easton Outdoors shall supply the Client with a certificate of insurance upon request.

Acts of God & Warranties

Easton Outdoors assumes no liability for damages beyond its control, including harsh weather, extreme temperatures, snow or ice damage, wind, fire, vandalism, theft, or previous contractors' negligence. Easton Outdoors does not provide warranties for work performed by other contractors or companies. Easton Outdoors warrants its own landscaping and water features for one year. Detailed warranty information is available at EastonOutdoors.com/Warranties.

Weather

Easton Outdoors is not responsible for delays due to weather conditions.

Satisfaction Guarantee

Easton Outdoors is committed to quality workmanship and customer satisfaction. If the Client is dissatisfied, they must notify Easton Outdoors within five (5) business days. Easton Outdoors will address the issue at no additional cost. Refunds are not included in this guarantee.

Below Grade Work

Easton Outdoors will exercise reasonable care during excavation. Requests for utility marking (Virginia 811/Miss Utility) are the responsibility of Easton Outdoors. Easton Outdoors is not responsible for unmarked utilities. If unforeseen below-grade conditions require additional charges, work will pause until Client approval is provided.

Change Orders

The Client may request changes at any time. Changes will be discussed verbally and confirmed via electronic invoice. Payment for change orders is required in full upon acceptance. Additional work may extend the project schedule.

Media Usage

Easton Outdoors may use project images or videos for marketing or social media purposes. No personally identifiable details will be published without explicit Client consent. Project specifications, pricing, and general details may be shared publicly. The Client may revoke media usage permission at any time by providing written notice.

Limitation of Liability

Neither party shall be liable for consequential, incidental, indirect, special, or punitive damages arising from this Contract. Easton Outdoors will not be liable for damages resulting from installed structures, landscapes, or water features. Easton Outdoors will exercise reasonable care to avoid damage to areas not included in the project.

Credit Card Information	
Card Type:	☐ MasterCard ☐ VISA ☐ Discover ☐ AMEX ☐ Cash ☐ Other _____ ☐ Check
Cardholder Name (as shown on card):	
Card Number:	
Expiration Date (mm/yy):	Zip Code (from credit card billing address):

I, _____, acknowledge that I have reviewed and approved the selected package and any upgrades. I authorize Easton Outdoors to process the payment for the selected services.

Customer Signature

Date